

*Relaxing*

1. Ophelia Lobby Bar
2. Floaters Pool Bar
3. Euphoria Pool Bar
4. Latitude Bar & Lounge
5. Utopia Beach Bar
6. Beans n' Cream
7. Adagio Beach Bar
8. Yades Beach Bar

*Dining*

15. Munchery Restaurant
16. Mumm Arabian Restaurant
17. Manzoku Asian Restaurant
18. Burger Boulevard Restaurant
19. Noodle Tribe Restaurant
20. Yades Greek Restaurant
21. Felucca Seafood Restaurant (Coming soon)
22. Adagio Pizzeria

*Facilities*

- L. Euphoria Pool
- M. Floaters Pool
- N. Vibe Pool
- O. Floaters Pool Terrace
- P. Vibe Beach Club
- Q. Beach Theatre
- R. Beach Slides
- S. Amphitheatre
- T. Eden Spa / Beauty Salon
- U. Meraki Boutique
- V. Shops

*Clubbing*

9. Pub Fiction
10. Velocity Sports Bar
11. Carpe Diem Club
12. Vibe Club
14. Underground Club (Coming soon)

*Sports*

- A. Tennis Courts (2)
- B. Billiard/Baby Foot/Table Tennis
- C. Grass Football Court
- D. Running Track
- E. Beach Volleyball
- F. Kite Surfing
- G. Diving Center
- H. Body & Soul Booth
- I. Jungle Gym (Outdoor)
- J. Night Volleyball
- K. Hybrid Gym (Indoor)



## Dining

**Early Continental Breakfast**  
07:30 – 10:30  
(No alcoholic drinks are served)  
**Late Breakfast**  
10:30 – 11:30

Early (continental) breakfast upon request with prior reservation 1 day in advance until 20:00 at the reception or call our Guest experience team #1



A la carte Menu

13:00 – 15:00



12:00 – 17:00



Self Service

12:00 – 17:00



Self Service

12:00 – 17:00



Sun/Wed/Fri



Mon/Tues/Thu/Sat



Chargeable



Sun/Wed

**Dinner**  
18:30 – 22:00

**Late Dinner**  
23:00 till 01:00



**Vegan, Vegetarian, Lactose-free, Gluten Free, Healthy Food**

Menu is available in all à la carte restaurants. Please place your order one day in advance with the Guest Experience or Reception

Please note that a la carte restaurants are with prior reservation and one day in advance at the reception or contact our Guest Experience team #1

## Beverages

**Lobby Bar 24 Hours**



Serving all-inclusive drinks: hot & cold, local alcoholic & non-alcoholic

Drinks between 00:00 – 10:00 are chargeable, except water & hot drinks (Coffee, tea & hot chocolate)

**Pools Bars & Beach Bars**



**Pups & Clubs**



18:00 - 20:00

20:00 - 02:00

21:00 - 03:00

21:00 - 03:00

## Spa & Wellness

*Spa & Health Club*

*Fitness Center*

*Beauty Center*

**Open 09:00 – 19:00**  
Reservations required.  
All services are chargeable.

**Open 08:00 – 20:00**  
Free of charge. It is not advised to use the gym room without sport shoes.

**Open 10:00 – 19:00**  
Reservations required.  
All services are chargeable.



Sauna Massage Jacuzzi & Steam



Hairdresser, Manicure, Pedicure

## Beach & Pools



**Euphoria Pool**  
Depth: 100cm – 180cm  
Size: 156m2  
Sun Loungers: 100



**Floaters (Heated in winter)**  
Depth: 100cm – 180cm  
Size: 171m2  
Sun Loungers: 100



**Beach**  
Size: 1900m  
Length Sun Loungers: 300



**Beach Water Slides**  
10:00 – 12:00  
14:00 – 16:00

Please familiarize yourself with the Pool, Slides & Beach information on the boards.

### Red Flag

To enjoy your day without interruption, kindly request a red flags from the nearest towel center then put it on your umbrella.

### Recreation and Leisure facilities: Sunbeds reservation

Kindly be informed that it is not advised to reserve sunbeds before 08:00

### Towel card & Towels at the pool & at the beach

With the towel card you get one towel each day at one of our Towel Centers between 08:00 and 18:00. You are kindly requested to give the towel back in the same day to the towel center to get your towel card back, maximum by 18:00. Lost towel card will be charged with 200 Egyptian Pounds. It is not allowed to reserve sun beds at the pool or at the beach.

## Sport Activities & Facilities



**2 Tennis courts**  
(After sunset, the floodlight is cost: 20\$ per hour. Please contact reception for Rackets)



**Football Court**  
Please contact our entertainment team for the ball



**International entertainment team with daily activities and evening entertainment.**



**Windsurfing**



**Gym**



**Jungle Gym**



**Diving & Aqua Centre**



**Boccia**



**Beach Volleyball**



**Yoga & Pilates**



**Table Tennis**



**Darts**



**Entertainment Stage**

## Rules & Regulations

**Meraki All Inclusive (Bracelet)** - With the bracelet you can enjoy the following services free of charge till your pick-up time on your departure day.

**Food & Beverage Policy** - Kindly be informed that as per hotel policy, it is not advised to take any food or drink out of the restaurant. In case you would like to do so it will be charged on your room bill, as Room Service. We also recommend that food and drinks are not to be brought into the hotel from outside for Health & Safety reasons.

**Breakfast and lunch box** - Please contact your tour leader to make an order at the reception for your excursions. It should be done 1 day in advance until 20:00.

**Smoking Policy** - Please note that all indoors areas in Bars & Restaurants are non-smoking.

**Dress Code** - Swimwear and slippers are not permitted in restaurants during dinner time.

**Check out Time** - Let us know when we can pick up your luggage one day before your check out through reception #1. Kindly be informed that check out time is 12:00 noon; please deliver back the Room Key Card, the Towel Cards and settle your account if you have any extras to pay. If you would like to stay in the room longer, it will be charged extra according to the hotel availability. For more information, please contact the reception Ext #1.

**Hotel Regulations** - Roof Top - Please refrain from entering the roof top of the buildings. Any damage or accident will be on your own risk. The Hotel Management will not resume any responsibility for claims.

**Local legislation** - The Health & Safety Standards and Regulations in Egypt may not be the same as in your country of residence.

**Key System** - Please keep your keycard away from mobile phone or water. Please return the key card back to reception upon departure.

**Tenants** - The Hotel accepts no liability and will not pay any compensation for accidents and complaints caused by Third Parties, such as hotel tenants (shops, water sport centers, sport activities, etc.)

**Tattoos** - Please be advised, “Black Henna Tattoos” are not recommended for Health & Safety reasons. The management is not responsible for any personal injury or damage to hotel property (i.e. bedding, towels, etc.) due to the ink transfer. This is your responsibility.

**Payment/Money exchange** - The possibility to choose either to pay cash or to pay by Credit Cards. The hotel accepts: Visa and Master

**Signing Checks** - Kindly be informed that in case you sign any check, it will be automatically charged on your room.

Please be informed that in case you will have visitors from outside, extra charge will be added to your bill

## Resort Facilities



**Wi-Fi:** Free WIFI service covering all rooms and public areas. To log in : Step 1- Connect to “Meraki”. Step 2- Open your internet browser. Step 3- Log in screen will appear, fill it in with the access code which you receive upon arrival. In case of any difficulties please contact the Reception #0.



**Telephone Calls:** To access an international direct line from your room, please dial no. 9 + 00 + Country Code + City Code and then subscriber number. To call another room, just dial the room number. Kindly note that call ringing more than 30 seconds will be charged with the minimum cost of 1 minute (even if the call is not answered), one-minute costs approximately 16 EGP.



**Mini bar:** Daily 1 small bottle of water per person – complimentary in the room; Other items (chargeable). If you wish to order any items, please contact the room service # 400 Extra service charge applies.



**24/7 On-Call Doctor:** In case of emergency please dial Ext. # 0 (24 Hours). Chargeable, to be paid at the reception.



**Laundry Service:** Against extra charge, for more information please dial Ext. #0. (Payment at the Reception upon check-out).



**Limousine Service:** For the Limo service & price list please contact the reception or the guest experience #3.



**Safe box:** A digital safe available in your room free of charge. An instruction paper in different languages is located above the safe box. Kindly keep your safe door open before you check out. **The Management of Meraki Resort accepts no responsibility for valuable items left outside the safe box or in an open safe box.**



**Guest Experience Team:** Any maintenance order, room service order or special requests in your room please dial Ext #3.



**Wake-up Call:** Please contact the reception to arrange your wake-up call #0.



**Room Cleaning Time:** Daily from 09:00 till 17:00. Turn-Down-Service from 18:00 till 19:00. If you prefer a specific time for day time cleaning, please contact the Guest experience Team, #3.



**ATM Machine**



**Shops**



**Entertainment & Sport Activities**



**Express Check-In/Out**



**Multilingual Staff**

Please contact Reception or the Guest Experience for any further information.

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